TEST ORDERING AND SHIPPING INFORMATION

- Please ship the samples to the lab at 801 Capitol Drive, Suite 6 during regular laboratory hours Monday-Friday, 8 am to 5 pm.

- At weekends, urgent samples can be shipped to an alternate location (DUHS Central Automated Laboratory, see below) by special arrangement with lab directors.

- **Ship samples by guaranteed overnight courier.** We have had best results with FedEx. Do not use US Postal Express as samples may take several days to reach us and may be unusable.

- When sending samples on dry ice, please notify the laboratory before shipping the sample. Be sure to fill the container and seal it well. **A liver or muscle sample received at room temperature is unacceptable for testing.**

- **Send a completed “Test Request Form” with the sample, including billing information.** We do not bill patients or their insurance companies. You are responsible for charges incurred by tests requested.

SHIPPING AND MAILING ADDRESS for ARRIVAL MONDAY to FRIDAY
DUHS Biochemical Genetics Laboratory
Glycogen Storage Disease Laboratory
801 Capitol Drive, Suite 6, Durham, NC 27713
Main phone: 919-549-0445, Fax: 919-549-0709
Email: BCG_AllStaff@duke.edu
https://clinlabs.duke.edu/biochemical-genetics

Shipping address for sending urgent samples outside of regular lab hours, Saturday and Sunday, by special arrangement with lab directors.
DUHS Central Automated Laboratory (DCAL), Attention: Specimen Management Hudson Bldg., DCAL, Rm 1520, 2351 Erwin Rd, Durham, NC 27705
Contact Number: (919) 681-7786, Hours of Operation (24/7)

GENERAL INQUIRIES:
Jain Dai Analytical Specialist 919-613-0989
Gwen Dickerson Medical Laboratory Scientist, Sr. 919-684-0338
Sejal Patel Medical Laboratory Scientist 919-684-2722

LABORATORY MANAGER AND DIRECTORS:
Jeanette Uzzell, MT(ASCP) Lab Manager 919-684-0627
Deeksha Bali, PhD, FACMG Co-Director 919-684-0025
Ashlee Stiles, PhD, FACMG Co-Director 919-684-0073
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Version date: 11/28/22