



#### TEST ORDERING AND SHIPPING INFORMATION

- Please ship the samples to the lab at 801 Capitola Drive, Suite 6 during regular laboratory hours Monday-Friday, 8 am to 5pm.
- At weekends, urgent samples can be shipped to an alternate location (DUHS Central Automated Laboratory, see below) by special arrangement with lab directors.
- **Ship samples by guaranteed overnight courier.** We have had best results with FedEx. Do not use US Postal Express as samples may take several days to reach us and may be unusable.
- When sending samples on dry ice, please notify the laboratory before shipping the sample. Be sure to fill the container and seal it well. **A liver or muscle sample received at room temperature is unacceptable for testing.**
- **Send a completed “Test Request Form” with the sample, including billing information.** We do not bill patients or their insurance companies. You are responsible for charges incurred by tests requested.

#### SHIPPING AND MAILING ADDRESS for ARRIVAL MONDAY to FRIDAY

DUHS Biochemical Genetics Laboratory  
Glycogen Storage Disease Laboratory  
801 Capitola Drive, Suite 6, Durham, NC 27713  
Main phone: 919-549-0445, Fax: 919-549-0709  
Email: [BCG\\_AllStaff@duke.edu](mailto:BCG_AllStaff@duke.edu)  
<https://clinlabs.duke.edu/biochemical-genetics>

#### Shipping address for sending urgent samples outside of regular lab hours, Saturday and Sunday, by special arrangement with lab directors.

DUHS Central Automated Laboratory (DCAL), Attention: Specimen Management  
Hudson Bldg., DCAL, Rm 1520, 2351 Erwin Rd, Durham, NC 27705  
Contact Number: (919) 681-7786, Hours of Operation (24/7)

#### GENERAL INQUIRIES:

Jain Dai	Analytical Specialist	919-613-0989
Gwen Dickerson	Medical Laboratory Scientist, Sr.	919-684-0338
Sejal Patel	Medical Laboratory Scientist	919-684-2722

#### LABORATORY MANAGER AND DIRECTORS:

Scott Chasse, PhD	Lab Manager	919-684-0627
Deeksha Bali, PhD, FACMG	Co-Director	919-684-0025
Ashlee Stiles, PhD, FACMG	Co-Director	919-684-0073
Sarah Young, PhD, FACMG	Co-Director	919-684-4259
Dwight Koeberl, MD, PhD, FACMG	Medical Director	919-681-9919